

**KENT COUNTY COUNCIL
EQUALITY ANALYSIS / IMPACT ASSESSMENT (EqIA)**

Alternative formats: If you require any of the consultation material in an alternative format or language please email alternativeformats@kent.gov.uk or call 03000 421553 (text relay service number: 18001 03000 421553). This number goes to an answering machine, which is monitored during office hours.

Directorate: Public health – Strategic Commisisoning

Name of policy, procedure, project or service: Kent Pharmaceutical Needs Assessment

What is being assessed?

This is a review of where residents can currently access the dispensing of medicines in a timely manner and whether there are any gaps or unmet needs.

Responsible Owner/ Senior Officer

Allison Duggal

Date of Initial Screening

25/7/17

Date of Full EqIA : 04/04/2018

Version	Author	Date	Comment
V1	A Duggal	25/7/17	
V2	A Duggal	13/11/17	Comments re street materials
V3	A Agyepong	14/11/2017	Comments for review
V4	A Duggal	4/42018	Edit following consultation comments and discussion with A Agyepong

Screening Grid

Characteristic	Could this policy, procedure, project or service, or any proposed changes to it, affect this group less favourably than others in Kent? YES/NO If yes how?	Assessment of potential impact HIGH/MEDIUM LOW/NONE UNKNOWN		Provide details: a) Is internal action required? If yes what? b) Is further assessment required? If yes, why?	Could this policy, procedure, project or service promote equal opportunities for this group? YES/NO - Explain how good practice can promote equal opportunities
		Positive	Negative	Internal action must be included in Action Plan	If yes you must provide detail
Age	No	Low	None	Yes – we will ensure that all of these protected groups are aware of the consultation and that, where appropriate, consultation responses are reflected in the final PNA document	Yes – the PNA seeks to ensure that there is good quality accessible and acceptable community pharmacy services for the whole community.
Disability	No	Low	None		
Gender	No	Low	None		
Gender identity	No	Low	None		
Race	No	Low	None		
Religion or belief	No	Low	None		
Sexual orientation	No	Low	None		
Pregnancy and maternity	No	Low	None		
Marriage and Civil Partnerships	N/A	N/A	N/A	N/A	N/A
Carer's responsibilities	No	Low	None	No	No

Part 1: INITIAL SCREENING

Proportionality

This Assessment is considered to have a positive impact on all Kent residents including those in the protected groups, by protecting current services and identifying areas of need.

Context

The original Pharmaceutical Needs Assessments were carried out in 2011 by West Kent Primary Care Trust for West Kent and Eastern and Coastal Kent Primary Care Trust for East Kent. The documentation for these PNAs can be found on the Kent and Medway Public Health Observatory website. The Equality Impact assessments associated with the original PNAs can be found as part of the documentation in the original PNAs.

The Health and Social Care Act 2012 transferred responsibility for the Pharmaceutical Needs Assessment from the Primary Care Trusts to the Health and Wellbeing Boards on the 1st April 2013.

At the direction of the Kent HWB, a steering group was set up to review current pharmaceutical services and assess any unmet needs. A draft set of documents were produced and can be found at

<http://www.kpho.org.uk/health-intelligence/service-provision/pharmacy/pharmaceutical-needs-assessments>

Aims and Objectives

The main aim of the Kent Pharmaceutical Needs Assessment is to identify the current providers of pharmaceutical services in Kent, where they are and the population that they serve, systematically identifying any gaps or unmet needs and in consultation with stakeholders make recommendations on future development.

Providers of pharmaceutical services in Kent mainly comprise of community pharmacies and dispensing doctor surgeries.

The Pharmaceutical Needs Assessment is a key document used by the NHS England local area Pharmaceutical Services Regulations Committee (PSRC) to make decisions on new applications for pharmacies and change of services or relocations by current pharmacies. It is not used to close down pharmacies. It is also used by commissioners, (such as Clinical Commissioning Groups (CCGs)) Kent Public Health and NHS England) when they are reviewing the

needs for health services within their particular area, to identify if any of their services can be commissioned through pharmacies.

Basic pharmaceutical need within the context of this document can be described as the requirement for the dispensing of medicines when the decision has been made by a clinician that the most appropriate treatment is indeed a drug or medicine or appliance.

Pharmaceutical services being assessed as part of the PNA are Essential Services including the following:

- Dispensing of medicines
- Collection of medicines waste
- Health promotion
- Signposting
- Support for self-care
- **Advanced Services** including the following:
 - Medicines Use Review (MUR) and Prescription Intervention Service
 - New Medicines Service (NMS)

There are other services provided by pharmacies (as well as other healthcare providers) which are not classed as pharmaceutical services. These include Public Health services such as EHC and Stop Smoking. These are not included within this assessment.

Beneficiaries

Most Kent residents, including those in the protected groups, use pharmaceutical services at some point in their lives.

Therefore protection of current services and identification of any areas of unmet needs will have a positive impact on all residents

Information and Data

The PNA is an assessment of how many providers of pharmaceutical services are currently available and whether they are easily accessible by the population including the protected groups. The PNA uses the data to assess whether there is any unmet need for pharmacy services.

Information on the number of providers of pharmaceutical services, their geographical location and the population who live within a 20 minute walk (1 mile) or a 20 minute drive (5 miles) of these locations has been produced.

Information has been provided by NHS England, Kent County Council's Public Health Directorate and Kent and Medway Public Health Observatory (KPHO). Information has also been gathered from the JSNA and the Health and Social Care Maps. All of these resources are available at: www.kpho.org.uk KPHO have collated this information and produced a supplementary data set for the area which informs the development of the assessment. Please see attached.

Involvement and Engagement

A joint Kent and Medway PNA Steering Group was set up consisting of representatives from the local organisations that have an interest in the provision of pharmaceutical services.

This included representatives from Kent County Council, Medway Council, Kent and Medway Public Health observatory (KPHO), Kent Local Pharmaceutical Committee (LPC) (representing community pharmacy), Kent Local Medical Committee (LMC) (representing dispensing doctors), Healthwatch (representing the general public), NHS England Kent and Medway Area Team and representatives from the Clinical Commissioning Groups (CCGs) in Kent and Medway.

The HWB have a statutory obligation (The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013) to consult on the PNA with specific groups. They include:

- a) any Local Pharmaceutical Committee for its area (including any Local Pharmaceutical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);***
- (b) any Local Medical Committee for its area (including any Local Medical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs);***
- (c) any persons on the pharmaceutical lists and any dispensing doctors list for its area;***
- (d) any LPS chemist in its area with whom the NHSCB has made arrangements for the provision of any local pharmaceutical services;***
- (e) any Local Healthwatch organisation for its area, and any other patient, consumer or community group in its area which in the opinion of HWB1 has an interest in the provision of pharmaceutical services in its area; and***
- (f) any NHS trust or NHS foundation trust in its area;***
- (g) the NHSCB (now known as NHS England); and***
- (h) any neighbouring HWB.***

Preparations are taking place to consult with the above and other groups recommended by the KCC PNA Steering Group or KCC Consultation Team. KCC and the local CCGs will use their current communication systems with the public and specifically the protected groups, to identify if there are any ongoing issues around accessing medicines in their areas

Potential Impact

It is anticipated that there will be a positive impact on accessing services for all protected groups as a result of this review. Results from the consultation including any comments from the protected groups will be taken into account in the final draft of the document and will influence the commissioning of pharmacy services by NHS England.

The PNA Steering Group have identified several areas across Kent where there is planned development of new housing on a large scale. This could mean that the affected population including the protected groups, will have a need for pharmaceutical services identified within these developments. These areas have been noted in the PNA and will be reviewed on a regular basis as the areas develop.

Following the publication of the previous PNA, the PNA Steering Group was notified of issues with cobbled streets in some parts of Kent and it was noted that these may affect accessibility. This has been considered in the current PNA.

Supplementary statements to the PNA will be published on a regular basis identifying any changes to services.

Adverse Impact

There are no negative impacts identified.

Positive Impact

The review has identified a low positive impact on all the Kent population including the protected groups such as older people and pregnant women as it will protect current services and identify any gaps.

JUDGEMENT

The nature of the assessment means that this is a review of services and will not result in actual changes directly as a result of the review. Any gaps or unmet needs identified by the review or via the consultation will be considered by NHS England when they are looking at new applications for the provision of pharmaceutical services.

Legislation states who we have to consult with and we intend to make sure that groups with protected characteristics are included in this consultation. (see Action plan)

Post Consultation Comments

Two comments were received:

- One comment on whether Gypsy, Roma and Traveller (GRT) populations had been taken into account
- One comment on whether services were accessible to people that use different languages.

The analysis used for the PNA used demographic data that took into account all populations including GRT populations and pharmacies will have Equality duties that mean that they have to consider people using languages other than English.

Action Plan

KCC and the local CCGs will use their current communication systems with the public and specifically the protected groups, to identify if there are any ongoing issues around accessing medicines in their areas. This will include working with Healthwatch, using the Community Engagement Officers and working with the local Health Network and Patient Participation Groups in the CCGs.

Monitoring and Review

The PNA must legally be reviewed every 3 years to assess that any new pharmacy provision has addressed local pharmaceutical needs. In addition if there is a significant change to service provision, such as a large housing development being built, in the area before the 3 year deadline, then the PNA will be redone for that area at the earliest opportunity. Supplementary statements will be published on a regular basis identifying any minor changes to the PNA such as new pharmacies opening, minor relocations or changes of opening hours

Sign Off

I have noted the content of the equality impact assessment and agree the actions to mitigate the adverse impact(s) that have been identified.

Senior Officer

Signed:  Name: Allison Duggal

Job Title: Deputy Director Public Health Date: 04/04/2018

DMT Member

Signed:  Name: Andrew Scott-Clark

Job Title: Director of Public Health Date: 04/04/2018

Equality Impact Assessment Action Plan

Protected Characteristic	Issues identified	Action to be taken	Expected outcomes	Owner	Timescale	Cost implications
Age	Protected groups such as older people or pregnant women may have more in depth views of current provision of services	Ensure that these groups are aware of the consultation	Views of protected groups are received and acted upon by inclusion, where appropriate in the PNA document.	Chair of PNA steering group (Allison Duggal)	Before final document published in March 2018	None
Disability						
Gender						
Gender identity						
Race						
Religion or belief						
Sexual orientation						
Pregnancy and maternity						
Carer's responsibilities						