# **Stakeholder interview topic guide**

Introduce self and job role.

Thank interviewee for agreeing to meet.

Explain HNA assessment for Gypsy, Roma and Traveller communities’ objectives.

Explain have done some desk-based research, now doing interviews with key stakeholders who obtain a representative view of the health needs and barriers faced by this community to understand the key issues better.

Hopeful we will then be undertaking research with individuals from the Gypsy, Roma and Traveller community; with some stakeholders being key facilitators.

We will produce a final report for KCC KPHO – a JSNA document, with key findings and recommendations. We will also provide a shorter document enabling professionals to understand key issues, gaps and best-practice.

This interview will take between 45mins to an hour and I will be taking notes / audio recording – I can share draft notes with you afterwards to check I have an accurate reflection of what was said.

If your area of work or knowledge means you are only able to answer some of the questions then that would still be very helpful and welcomed.

Your views and opinions will be anonymised for the write up. You are able to stop / leave the interview at any time.

* **Confirm OK to proceed and OK to record interview**

## **Information about the interviewee:**

|  |  |
| --- | --- |
| Name: | Organisation: |
| Job title: | Contact details: |

## **Interviewee background and knowledge:**

* What kinds of contact do you have with Gypsy, Roma and Traveller in Kent?
* How long have you worked with the Gypsy, Roma and Traveller communities?
* Which parts of the community do you work with (specific groups, specific geographical areas, etc)

## **Factors impacting on health:**

* What factors do you think most affect the health of Gypsy, Roma and Traveller in Kent?

(Note: *if lots of issues emerge ask participants for their top 3*)

* Have any of these got better, or worse, in recent years?
* Are there any factors that you think particularly affect specific groups, such as:
* Children
* Teenagers and young people
* Women – including pregnant women and others
* Men
* Older people (aged 65 and over)
* People with disabilities

*Prompts: if not mentioned, ask about: effects of poverty and living conditions, cancer, diabetes, respiratory, immunisations, covid, dental care; mental health; perinatal and antenatal health – breastfeeding, mental health, smoking, diet and nutrition, alcohol/drug use, violence (including DA), access to health education and promotion.*

Wider determinants

* Do you think there are differences in terms of health needs and the impact on health between people in unauthorised sites, authorised sites and people in settled housing? Why?
* Can you tell us anything about the patterns of movements of the Gypsy and Traveller (Roma if applicable) communities in Kent? For example, do numbers tend to increase at certain times of the year and why? In which areas? Does this impact on health?
* Are there any factors that you think particularly affect Gypsy, Roma and Traveller in Kent more than in other parts of the country?
* Is there anything different you have seen recently regarding health in Gypsy, Roma and Traveller communities? For example, an increase or decrease in certain health issues / diagnosis / change in beliefs etc?

## **Access and uptake of health and care services:**

* In your opinion are there any health beliefs that would make Gypsy, Roma and Traveller communities more or less likely to engage with health and care services, including health promotion or prevention services?
* Are there any specific issues that make it difficult for Gypsy, Roma and Traveller communities to engage with and/or access health and care services in Kent?

*Prompts: low levels of literacy/health literacy, cultural and language barriers, difficulty navigating services eg booking appointments, size and volume of services adequate to meet needs, location of services, travel costs, appropriateness e.g. availability of female clinicians*

* Are there any health and care services in particular that Gypsy, Roma and Traveller communities have difficulties accessing or do not use locally or further afield?

*Prompts: depending on role and knowledge of interview: GPs, NHS Direct, dentists, midwives, health visitors, children’s services, immunisations, hospitals A&E, hospitals non A&E, opticians, screening services, family planning and sexual health, OTs, care homes, carer support services, mental health services, services to support end-of-life care.*

* Do you know of any services that the Gypsy, Roma and Traveller community have found particularly accessible and easy to use, and why?
* Prompts: *any groups that are* ***led*** *by Gypsy, Roma and Traveller individuals to help their communities? What do they do? Any services that have made a particular effort to work with the Gypsy, Roma and Traveller community? What did they do and how did it make a difference? (can be Kent or from other parts around the country)*
* In your experience what are the culturally appropriate / preferred ways to communicate health messages to this community? What has worked previously when you engaged with this group?

## **Views of services, gaps and practice:**

* What are the key things you think services could do, to become better at meeting the needs of Gypsy, Roma and Traveller community?
* What are the main changes you think would make most difference to improving the health and wellbeing of Gypsy, Roma and Traveller communities in Kent?
* Is there anything else you would like to add?

**Bring interview to a close and thank interviewee for their participation in research.**